Events: Targeting, Benefits, & Planning

Janis Ellington, CAC II, RPS Director of Education & Event Strategies Summit BHC



Event Benefits

- Target Audience Comes To Me
- Intros & Warm Lead Generators
- Brand & Name Recognition Through Promotions

Facility Showcase

- Capture Detailed Contact Information
- CEUs Draw Out Hard To Reach Clinicians
 - Cost Effective (mostly)

Event Types

3

CE Hours

Applied

- Networking Lunch or Dinner
 - Coffee w/Colleagues
 - Lunch & Learn
 - CEU Workshops
 - Niche Socials
 - Speed Networking



Event Targets

COMMON THREADS

Clinicians / Therapists

Case Managers (Hospitals, CSUs)

• EAPs & HR Managers

Attorneys

- Clergy / Faith Leaders
 - Ed Consultants
 - Interventionists
- Community Organizations
 - Civic Clubs

Characteristics of Target Audiences

- Generational Characteristics (Older/Younger)
 - Modality Preferences
 - Technology Preferences
 - Growth vs Succession
 - Supervisor, Supervisee, Supervision Groups
- Independent vs Group Practices vs Hybrid w/Agency
 - Readiness to Refer
 - Receptiveness to Networking
 - Publications (Potential for Presentations)

Characteristics of Clinicians (con't)

COMMON THREADS

Tend To Be Mental Health Minded

- Tend to Specialize in One or a Few Specific Scopes
- Limited Knowledge of Addiction, Treatment, & Intervention

All Need CEUs

All Love Food Especially if CEUs are included

Tend To Not Value Free

Strategies for Events

- Target Geographical Locations Strategically
- Select Event Type Most Effective For Geographic Goals & Follow Up Potential
 - Rank Order RSVPs For Targeting Day of Event
 - CEU Events Are Best When CEUs Are In High Demand (Re-License Cycles)
 - Build In Time For Tours if Hosting At A Facility
 - Link to Summit BHC & Facility Website Event Page
 - Milk The Heck Out Of Promotions Leading Up To Event

Strategies for Events (con't)

- Research Registrants before event
 - Plan for 3 Months of Lead Time
- Call registrants within a day of their registering (Intros/ Confirmations)
- Promote your event on Social Media where appropriate
 - Take Pictures of Event & Send to Marketing for Posting
 - Provide Gifts or Door Prizes or Take Away's

Turning Events Into Referrals

FOLLOW UP!!! YOU MUST VET AND FOLLOW UP!! IF YOU DO NOT FOLLOW UP, DON'T BOTHER HOSTING EVENTS!

Follow Up

Schedule Follow Up Apts at Event

- Email everyone within a day
- Mail packet w/note card & collateral within a week
- Call within 2 weeks to ask if received packet & get apt
 - At appointment, offer tours where appropriate, ask for intros to other colleagues, schedule next appointment

Tips For Cost Effectiveness

- Partner with other programs or facilities to share cost
 - Pick speakers who want to self promote or brand
 - Use speakers from our facility clinical teams
 - Charge attendees for CEU events
 - Look for locations that are free or low cost
- Coffee w/Colleagues is super cheap & easy to repeat
- Do not schedule events on dates that compete with other events or conferences nearby.

Summit BHC Talent Pool of Professional Education Presenters:

- Dr Kitty Harris, LCDC, LMFT (Ranch at Dovetree) Topics: Collegiate Recovery, Young Adults
- Vince Sanchez, LPC (Ranch at Dovetree) Topics TBA
- Mandy Fair, LMFT (Ranch at Dovetree) Topics TBA
- John Williamson, CAC II (Willingway) A Practical View of Long Term Effects & Recovery Outcomes of Individuals with Methamphetamine Abuse & Dependence (3 hours); You Want Me To Stay How Long?! (1.5 hours)
- Janis Ellington, CAC II (Summit National BD) One Size Does Not Fit All Screening, Assessment, & Appropriate Referral for Tx (1.5 hours)
- Kathleen Parris, MAMFC, MARE, LPC (Cottonwood) Diving Into The Abyss: Clinical Reflections on the Identification & Treatment of Traumatic Grief (1.5 hours)
- Kerri Cunningham, LCSW, LAC (Victory) Appropriate Practices In Treatment Placement (3 hours
- Jonas Coatsworth, MA, LPC, CAC II (Waypoint) Topics TBA
- Nick Leerhoff, CADC- (St Gregory) Treating Addiction from Faith Perspective (1 hour)
- Monica Lewis, LAPC, NCC (Twin Lakes) Boundaries (1.5 hour)
- Amanda Kiner, LPC, CPCS, NCC (Twin Lakes) Working with 12 Step Resistive Clients (1-1.5 hour)

More to be added...Stay tuned!



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